

# TACERA

## NURSE CALL SYSTEM

Tacera is an IP Nurse Call and Clinical Communications platform that offers superior flexibility to support your processes and the way your caregivers work.

### ACUTE CARE

- Links patients to all health care personnel - in real-time
- Empowers nurses with technology - without overwhelming them
- Enhances the care delivery processes - improving patient satisfaction
- Connects healthcare personnel - enhanced procedures and workflows



## The TACERA Care and Communication Revolution

No more unanswered patient calls, no more running around looking for caregivers. With Tacera, caregivers are provided with actionable information and can respond instantly to patients' needs. This reduces risk and increases both patient and caregiver satisfaction. Tacera makes each wireless phone or tablet a fully powered nurse station that gives caregivers more mobility.

## The TACERA Connectivity Solution

Through real-time information and communications, Tacera follows patients from Admission to Discharge, informs nurses and doctors of alarms and events which improves workflow efficiencies.

With Tacera, informing a porter to transport a patient, housekeeping to clean a room, and alerting Admissions when a bed is ready for another patient is as simple as pressing a button on Tacera's workflow interface. Time delays between patient discharge and new patient occupancy is minimized and resources are optimized.

## The TACERA Core System

Select devices, displays, and software applications to create a custom solution for your facility.



Tacera offers many options for patients and nurses: pendants, pillow speakers, call points, pull cords, annunciators, lights, touchscreen stations and audio devices.

Tacera provides tools for infection control, fall prevention, reporting, and an open API for true interoperability with other systems.

## The TACERA 4A Advantage

While conventional nurse call systems react to events, the Tacera solution sets new standards by providing the tools needed to Analyze, Anticipate, Alert and Act. With the power to analyze and anticipate, Tacera has a range of pre-notification tools to allow you to refine your work and reduce risk.

## TACERA is Designed for Nurses, by Nurses

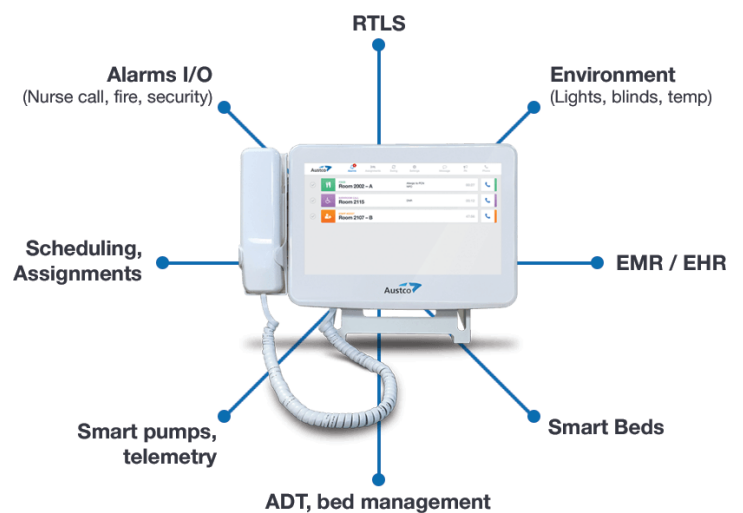
Austco involves healthcare staff of all levels in the design process, ensuring the products meet the requirements of nurses, patients and healthcare administrators. Austco products are engineered for superior reliability, durability and aesthetics.

Austco's investment in R&D results in industry-leading, innovative products, and lower cost of ownership due to longevity and ease of support.

## Interoperability Made Easy

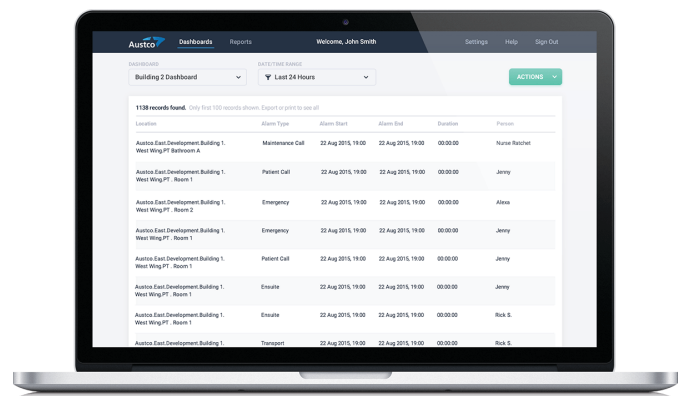
An Application Programming Interface (API) is a direct point of integration with a computer system. Austco's API is a set of tools to interact directly with the nurse call system.

Our philosophy is to integrate with any system our clients require. Our web services API ensures we can import and export data from other systems using standard communication protocols, with no middleware required.



## Monitoring Success through Better Reporting

Tacera offers specific management reporting tools which provide healthcare facilities with workflow and performance data which is critical to patient safety and satisfaction. This data empowers decision makers to evaluate processes and provide better manage risk and design strategies for cost reduction and more effective resource management. In addition, all required data and reports are backed up and stored, which can be useful for audit purposes.



# TACERA

The Most Advanced  
Nurse Call System  
in the World



## About Austco

Established in 1986, Austco builds the most advanced nurse call and clinical communications technology in the world.

Austco has grown to over 5000 installations in more than 60 countries. We've built a reputation for state-of-the-art hardware, software-driven innovation, and excellence in customer service.

With solutions designed to comply with global Healthcare standards, Austco aims to maintain the highest level of integrity and dedication, using reliable hardware and forward-thinking solutions, to help our customers improve efficiency, cut costs and successfully meet requirements of duty of care.

Austco maintains offices in the USA, Australia, Canada, New Zealand, Singapore, the UK and Latin America.

In addition to our worldwide staff, Austco utilizes an extensive network of partners and resellers spanning over 60 countries and supporting thousands of installations.

We also offer global support teams in both the eastern and western hemispheres.

For more information, please locate your local Austco representative by visiting:

[www.austco.com](http://www.austco.com)