Reseller Bulletin

October 4, 2024

End of Sale Announcement for

- Touch Duty Server (all versions)
- IP-APP1 Application Station APK, versions 4.x and earlier

Dear valued partner,

Austco is discontinuing the sale and download of the Touch Duty Server and the IP-APP1 Application Station APK (*versions 4.x and earlier*) as of the release of **Tacera Suite 4.32**.

The **Touch Duty Server** has been superseded by **Pulse Devices** – a new web-based application that implements a much-improved user experience and new capabilities. The IP-APP1 Application Station APK v4.x is superseded by IP-APP1 Application Station APK v5.x, which supports Pulse Devices.

Replacement apps / upgrade path:

- Pulse Devices web application servers for Application Station and Display Driver
- Audio Service
- Pulse Manage
- IP-APP1 Application Station APK **v5.0.x** (or later, currently v5.2.3)
- IP-WN-DD-3 Platform **v5.1.x** (or later, currently v5.1.4)

Austco recommends updating customers to Tacera Suite V4.32 or later, which includes the latest versions of the software. An SMA is required to update customers to the latest software.

Table 1.   **End-of-Life Milestones and Dates for Touch Duty Server and IP-APP1 APK v4.x and earlier**

Milestone	Definition	Date
End-of-Sale Date: SW	The last date to order the products through Austco point-of-sale mechanisms. The products are no longer for sale after this date.	4 October 2024
End of SW Maintenance Releases Date: SW	The last date that Austco Engineering may release any final software maintenance releases or bug fixes. After this date, Austco Engineering will no longer develop, repair, maintain, or test the product software.	31 March 2025
Last Date of Support: SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	31 March 2025

A reminder that all Product End of Sale / End of Life Announcements can be easily accessed here: https://austco.com/product-end-of-sale-end-of-life-list/ .

If you would like more information, please do not hesitate to contact your local Austco representative.

Yours sincerely,

The Austco Team