Reseller Bulletin

April 29, 2024

End of Sale Announcement for

- Pulse Mobile apps (Android and iOS)
- Pulse Mobile Gateway, versions 1.6.x and earlier

Dear valued partner,

Due to circumstances beyond our control, Austco is discontinuing the sale and download of the legacy Pulse Mobile apps for Android and iOS and the Pulse Mobile Gateway (*versions 1.6.x and earlier*) on **15 June 2024**.

Effective **15 June 2024**, push notifications for these legacy applications will cease to function. Pulse Mobile Connect and Pulse Mobile Gateway must be updated to the latest releases outlined in the upgrade path below **before this date**.

Replacement apps / upgrade path:

- **Pulse Mobile Connect** apps for Android and iOS (available in Tacera Suite V4.29 or later)
- **Pulse Mobile Gateway, version 1.7.2+** (available in Tacera Suite V4.30 or later)

Pulse Mobile Connect is a new application written in a modern, standard mobile framework. Please note that Pulse Mobile Connect is a separate download from the Apple App Store and Google Play store.

Austco recommends updating customers to Tacera Suite V4.30 or later, which includes the latest versions of the software. An SMA is required to update customers to the latest software.

Table 1.   End-of-Life Milestones and Dates for Pulse Mobile Apps and Pulse Mobile Gateway

Milestone	Definition	Date
End-of-Sale Date: SW	The last date to order the products through Austco point-of-sale mechanisms. The products are no longer for sale after this date.	15 June 2024
End of SW Maintenance Releases Date: SW	The last date that Austco Engineering may release any final software maintenance releases or bug fixes. After this date, Austco Engineering will no longer develop, repair, maintain, or test the product software.	15 June 2024
Last Date of Support: SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	15 June 2024

A reminder that all Product End of Sale / End of Life Announcements can be easily accessed here: https://austco.com/product-end-of-sale-end-of-life-list/ .

If you would like more information, please do not hesitate to contact your local Austco representative.

Yours sincerely,

The Austco Team