



Reseller Bulletin

25 April 2019

**End of Sale Announcement for IP-DUTY**

Dear valued partner,

Austco will be discontinuing the sale of the IP-DUTY effective 30 June 2019.

The IP-DUTY will be replaced with the new IP-APP1 Application Station which will be available for purchase in mid-June 2019.

The IP-APP1 Application Station cut sheet can be accessed [HERE](#).

**Table 1. End-of-Life Milestones and Dates for the IP-DUTY**

Milestone	Definition	Date
End-of-Sale Date: HW	The last date to order the product through Austco point-of-sale mechanisms. The product is no longer for sale after this date.	June 30, 2019 (or while supplies last)
Last Ship Date: HW	The last-possible ship date that can be requested of Austco and/or its Resellers. Actual ship date is dependent on lead time.	December 30, 2019 (or while supplies last)
End of SW Maintenance Releases Date: HW	The last date that Austco Engineering may release any final software maintenance releases or bug fixes. After this date, Austco Engineering will no longer develop, repair, maintain, or test the product software.	June 30, 2021
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete**. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	June 30, 2021

Just a reminder that all Product End of Sale / End of Life Announcements can be easily accessed here: <https://www.austco.com/end-of-sale-end-of-life/>.

If you would like more information, please do not hesitate to contact your local Austco representative.

Yours sincerely,

The Austco Team